



Mini Mapping Patient Guide for General Practice

START HERE → ISSUE: Unplanned Hospital Admission

PATIENT NAME: ABCD

DETAILS OF EPISODE OF CARE: 5 Days inpatient for High Blood Pressure and Leg Ulcer Infection

D.O.B 19/12/1900

Planned Unplanned

Mapping Action	Guide	Details of incident	Current In place Care @ General Practice	Gaps / Changes Identified in Care	Update/Change of Care Required
Identify Health Issues	<p>Primary Health Issues</p> <p>Secondary Health Issues</p> <p>Emotional and mental health status</p>	<p>T2 Diabetes</p> <p>Foot Ulcers - 12 months</p> <p>Mild depression = ongoing pain</p>	<p>GP Care Plan in place</p> <p>Diabetes Annual Cycle of Care in place</p>	<p>High Blood Pressure new Condition</p>	<p>Referral to Mental Health Service Required</p> <p>Review possible reasons for High Blood Pressure</p>
Current Issue for Mapping	<p><input type="checkbox"/> Hospitalisation</p> <p><input type="checkbox"/> Ambulance Attendance at home</p> <p><input type="checkbox"/> Pharmacy presentation with health problem</p> <p><input type="checkbox"/> Escalation in symptom/s</p> <p><input type="checkbox"/> Social Issues: Transport /Carers</p> <p><input type="checkbox"/> New symptom/s (Identify)</p>	<p>Hospitalisation 5 days one week ago</p> <p>High Blood Pressure & Ulcer infection</p> <p>GP not notified of admission</p>	<p>Patient presented to regular GP without discharge summary 2 days post discharge</p>	<p>No electronic Discharge Summary Received at practice</p> <p>Change of medication at hospital and new medication for blood pressure added at hospital</p> <p>Community Nurse care added during hospital admission</p>	<p>Contact hospital for Discharge Summary with details of medication/pathology</p> <p>GP to link to community care nurse to lead treatment plan for ulcers</p>
Medication	<p><input type="checkbox"/> Prescriptions current</p> <p><input type="checkbox"/> Managing medications – taking as prescribed</p> <p><input type="checkbox"/> Over the counter medications</p> <p><input type="checkbox"/> Home Medicine Review</p>	<p>Antibiotics prescribed by GP and changed at hospital.</p>	<p>Insulin prescribed by GP</p>	<p>No current Home Medicine Review (HMRR) undertaken</p> <p>Patient taking caffeine based energy tablets</p>	<p>HMRR</p> <p>Stop caffeine based energy tables - contraindicated with high Blood Pressure may be trigger</p>
<p>Identify Patients Health Team</p> <p>List providers</p>	<p><input type="checkbox"/> Family</p> <p><input type="checkbox"/> GP</p> <p><input type="checkbox"/> Pharmacy</p> <p><input type="checkbox"/> Allied Health</p>	<p>Husband and two engaged adult children</p> <p>Regular GP and Practice Team</p> <p>Diabetes Educator</p>	<p>GP link to community Nurse wound management program</p> <p>Pharmacy – South City</p>	<p>Requires referral to Mental Clinician for counselling</p> <p>No mental health clinician on care team</p>	<p>Pharmacy polypharmacy with over the counter medication requires review</p> <p>GP to link to community</p>



	<input type="checkbox"/> Mental Health Clinician <input type="checkbox"/> Hospital Health Professionals <input type="checkbox"/> Community Health Professionals <input type="checkbox"/> Complimentary Health Providers				care nurse to lead treatment plan for ulcers
Patient Self Care	<input type="checkbox"/> Physical Activity <input type="checkbox"/> Social Network /Interactions <input type="checkbox"/> Healthy Eating <input type="checkbox"/> Smoking Status <input type="checkbox"/> Alcohol Consumption <input type="checkbox"/> Illness Understanding <input type="checkbox"/> Transport Requirements	<i>Ballroom dancing 2 x week</i> <i>Poor Diet - High Sugar</i> <i>Smoker</i> <i>Non Drinker</i> <i>Additional Education about smoking and diabetes</i>	<i>Referral to Diabetes Educator in place</i> <i>Weight 110kg</i>	<i>Weight in morbidly obese range</i> <i>Smoking addiction</i>	Requires referral to dietitian of lifestyle modification program for weight reduction Smoking cessation intervention requires review and action
Care Coordination <i>Review & Update</i>	<input type="checkbox"/> Care Plan in place and current <input type="checkbox"/> Hardcopy given to patient <input type="checkbox"/> eHealth Record Summary Uploaded <input type="checkbox"/> Discharge Summary Review and actions taken to address incident <input type="checkbox"/> Health Assessment <input type="checkbox"/> Advanced Health Care Directive	<i>Patient didn't have Care Plan for hospital – hard copy</i> <i>No Discharge Summary with patient of sent electronically 5 days post discharge</i>	<i>Care Plan developed but out of date and not held by patient</i>	<i>Care plan out of date – medication not current</i> <i>Patient not registered for eHealth</i> <i>No Health Summary uploaded</i> <i>Timeliness of Discharge Summary from Hospital not acceptable</i>	Update all areas of GP Care Plan Ensure Patient has copy of Care Plan Register Patient for eHealth Record and uploaded Summary Contact hospital about Discharge Summary
END HERE →	ACTIONS → REFER: Patient to counselling to address depression REVIEW: Possible reasons for High Blood Pressure CONTACT: Hospital for Discharge Summary with details of medication/pathology LINK: To community care nurse to lead treatment plan for ulcers REVIEW: Pharmacy polypharmacy issues High BP/ Smoking/ Diabetes/over the counter medication REFER: To dietitian of lifestyle modification program for weight reduction INTERVENTION: Smoking cessation intervention requires review and action UPDATE: All areas of GP Care Plan and ensure Patient has copy of Care Plan REGISTER: Patient for Health Record and uploaded Summary CONTACT: Hospital about Discharge Summary timeliness				