

Recruiting Now...

Medicare Local Quality Improvement Partnership



Australian Primary Care
Collaboratives
Pioneering Change 

Partnering with you to enhance your Medicare Local team, engage primary health care services and improve health outcomes

What is the Medicare Local Quality Improvement Partnership?

The innovative QI Partnership will help you to develop and implement a plan that uses quality improvement methods to address a health priority in your region related to the prevention or management of chronic disease. You will also be supported to ensure that eHealth is an integral component of the plan.

Participation in the QI Partnership will provide a great opportunity to benefit from:

- Accessing a wealth of data relating to chronic conditions, eHealth and primary health care through qiConnect, IF's web portal
- Acquiring new skills through comprehensive quality improvement training
- Access to financial incentives to support QI work with your general practices and health services
- Using data to assist with reporting requirements
- Networking with other Medicare Locals and leaders in the field at workshops and training events
- Aligning Program work to the strategic objectives of your Medicare Local and utilising a proven quality improvement method to support with achieving Accreditation Standards
- Sharing experiences and ideas through the qiCommunity, IF's national online quality improvement community
- Using your understanding of this quality improvement method and tools to identify issues and make improvements across a wide variety of Medicare Local priorities, including meaningful adoption of the Personally Controlled Electronic Health Record (PCEHR).



We were involved in a Medicare Local QI program and made improvements on a number of levels, both internally and in the outcomes for our practices. I'd certainly recommend it."

Vahid Saberi, Chief Executive,
North Coast NSW Medicare Local.

Quality Improvement: A Chronic Disease Improvement Plan

IF will support your team to develop a Chronic Disease Improvement Plan (CDIP) to engage general practices and health services (including allied health services) to move towards best practice in the prevention and management of chronic disease.

Your CDIP activity will include the hosting of a Chronic Disease Improvement Workshop.

Some of the benefits you can expect to see through implementation of the Chronic Disease Improvement Plan include:

- Engaging your practices and health services in continuous quality improvement
- Collecting data for your region, displaying and benchmarking these data

This Program is supported by funding from the Australian Government Department of Health.



- Engaging health service professionals to improve their systems and achieve better health outcomes
- Access to operational funding to hold a workshop with your practices and health services
- Embedding continuous quality improvement to address priority areas within your Medicare Local.

What is required if my Medicare Local participates?

There are some minimum participation requirements that your Medicare Locals must meet:

- Three staff members will attend and actively participate in workshops. As each workshop builds on the work completed in the one prior, it's important to have the same three team members attend all workshops
- You'll develop your CDIP and implement it by recruiting local general practices and health services to participate in the chronic disease improvement activity
- Support the submission of data from participating general practices and health service on a monthly basis
- Record two case studies to reflect and share the improvement work undertaken in this partnership.



Being involved in the APCC Program has worked on a number of levels for us. It's been great for team building at our Medicare Local. The work we did with our practices supports the strategic objectives of improving the patient journey, and we are now equipped with a QI tool that helps us to break down potentially overwhelming tasks or information into small chunks. We've been using this quite a bit when working with our practice teams."

Vesna Thon, After Hours Liaison & Community Engagement Officer, Northern Adelaide Medicare Local, SA

Key Dates

Orientation session

IF will deliver an orientation webinar to Medicare Local staff who will be directly involved in the QI Partnership. The webinar will be held on Monday 4 November 2013.

Workshop dates

Learning workshops (LW) will be held on the Gold Coast on the following dates:

- LW1 - Tuesday 12 and Wednesday 13 November 2013
- LW2 – Thursday 30 and Friday 31st January 2014
- LW3 – Thursday 27 and Friday 28th March 2014

IF will also deliver four online QI training webinars, so you can involve more of your Medicare Local team in quality improvement education.

How do I participate?

To register your interest please visit

http://apcc.org.au/getting_involved/for_medicare_locals/ and complete the online expression of interest form.

This Program is open to all Medicare Locals. Those who have participated in a previous Medicare Local National Wave are welcome to participate again.

Registrations Close Friday 25 October 2013.

Medicare Locals will be advised by 31 October of their participation.