

17/09/2014

«Title» «Lead_Contact_First_Name» «Lead_Contact_Surname»
«Health_Service»
«Postal_Address»
«Postal_Suburb» «Postal_State» «Postal_Postcode»

Dear «Lead_Contact_First_Name»,

Congratulations on completing the National Diabetes Prevention and Management Wave of the Australian Primary Care Collaboratives (APCC) Program. The team at the Improvement Foundation (IF) would like to commend you and your practice team on your commitment to the APCC Program, and to quality improvement and leadership in primary healthcare.

Please find enclosed a certificate that displays some of the improvement results achieved by your wave. We hope you will display this certificate in your health service; to encourage continuous quality improvement and to highlight achievements to your team and patients.

While your active involvement in the wave has ended, IF encourages you to continue using qiConnect to submit monthly measures, document your Models for Improvement (including PDSA cycles) and access the growing library of APCC resources. There is no limit to the number of practice team members who you can allow to access qiConnect. In order to have continuing access to qiConnect, your practice will need to complete a qiCommunity Proposal. If you are not sure if your practice has completed a qiCommunity proposal, please contact the Improvement Foundation.

Once again, congratulations on completing your active involvement in the APCC Program and thank you for the positive contribution your health service has made to improving primary healthcare in Australia.

Yours sincerely,